

Digital Negative FAQs

Congratulations on your new digital negatives! Please take a moment to read these FAQs. If you have any additional questions, please don't hesitate to let me know!

- 1. What is a digital negative?** I provide clients with jpg files in full resolution. You can use this file to have prints made ... or other items, such as cards, calendars, etc.
- 2. How can I protect my investment?** Your digital negatives were provided to you via a disc, or downloadable gallery. Please, please, please make several copies of your disc, or back up the images on an external hard drive. Even archival quality discs COULD become corrupt at any time. If this happens, you would no longer have access to your images. Additionally, if you downloaded your images, please make several copies on a disc. Your computer harddrive could fail at anytime ... and again, you would lose the images.
- 3. Does it matter where I have the images printed?** YES! YES! And ... YES! No matter how beautiful a picture may be, if the print quality is poor, the final result will be disappointing to you ... and reflect poorly on me. It's a big investment to have professional portraits taken, so it's worth it to spend a few cents more per print to receive beautiful prints. I do not recommend using your local drug store print shop, grocery store print shop, personal printer, or other "bargain" print places. I highly recommend the following online print stores:

mpix.com shutterfly.com

There are many, many online printers ... and I've tested them all! Mpix and Shutterfly have consistently delivered beautiful prints and print products. Their prices are also highly competitive and their customer service is excellent. Their web sites are also very easy to navigate.
- 4. If I lose my digital negatives, will you provide me with more?** If I have them, yes ... I will replace them once at no charge. I DO NOT guarantee that I will still have them, though. So, please. Don't rely on me to keep your images safe! That's your job!
- 5. What else should I know about digital images?** The original images that are on your disc are very large. If you decide to shrink them to put on Facebook, for example, please don't use the smaller image for prints. It will not print very well. Please always use the original, large files to have prints made.
- 6. Can I upload the images to my facebook account?** Sure! I ask that you please include my web site on the page with the image.
- 7. Can I use one of my images on my professional Web site, on a bio page for my business, or in some form of print?** Sure! Again, I ask that you please include my web site on the page with the image.
- 8. I have photo software and I love playing around with images. Can I alter the images?**
No. Images may not be altered in anyway. My reputation is built on the quality, consistency of style, and processing of my images. Altering the images in anyway can negatively affect my business. Please, please, please respect this request.
- 9. I have questions ... but I don't want to bother you! What should I do?** Bother me!!!
Please :) I'm happy to answer your questions!

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